



ARTEMIS

PERISSA

Santorini

Welcome to our hotel!

We wish you a pleasant, relaxing and safe stay

RECEPTION

Reception is open between 09:30 - 22:00.

Feel free to contact reception for information about the island, reservations, car/motorcycle rental, luggage storage, shuttle service, etc.

Reception can be also contacted through WhatsApp/Viber on

+30 6948 744 996

COVID19

In order to comply with Greek government's COVID19 related Health & Safety hotel protocols and always with our guests' best interest in mind we have taken extra safety measures during the stay:

GENERAL INFORMATION

For public health protection, the hotel must keep an updated record of all guests staying at the hotel – name, nationality, date of arrival and departure, contact details (address, telephone, e-mail), so that communication is possible if a coronavirus case is identified at a later time.

The General Regulation on Personal Data Protection (GDPR) is observed and all information collected will be kept on file for reasons of public health protection.

GENERAL INFORMATION

- All public spaces of the hotel are equipped with Sanitising stations and high touch surfaces will be constantly disinfected.
- All rooms are prior to arrival meticulously disinfected, properly ventilated and high temperature cleaning (70oC) is used for all linen and towels in order to ensure proper sterilisation.
- Housekeeping will follow enhanced practices for cleaning and sanitising surfaces.
- During your stay housekeeping will be upon request. Please inform us for the frequency you wish linens and towels to be changed.
- All immaterial objects (pillows, bedding) and shared multi-purpose items such as menus, magazines, etc have been removed from all rooms.
- TV and air conditioner controls have covers that can be effectively disinfected.

BREAKFAST

Buffet breakfast is available between 08:00 - 10:30.

Breakfast will be served by a designated member of staff to observe social distancing rules.

SWIMMING POOL

The swimming pool is open between 09:30 - 19:30.

Please shower before using the pool and be considerate to others.

You may *not* reserve sunbeds when not in the pool area. Please do not step on sunbeds in shoes or flip flops.

According to the crowding density rules up to 17 persons are allowed to bathe at any time.

The pool area is arranged according to social distancing regulations.

SWIMMING POOL SAFETY

For your own safety:

- do not eat or drink before swimming;
- do not enter the pool if you cannot swim;
- do not run and do not push other people around the pool;
- no diving, no bombing and no inflatables please;
- when sunbathing use plenty of sunscreen, drink plenty of liquids and keep your head covered;
- do not urinate in the pool;
- children must be supervised at all times

The **EUCALYPTUS POOL BAR**
is open between 10:30 - 23:00 or later...
(kitchen is open until 21:30)

FREE Room Service is available
by texting your order at
+30 6948 744 996
(text, Viber, WhatsApp)

You may *not* consume food and beverages
not purchased at the Eucalyptus Pool Bar by the pool area.

INTERNET ACCESS

The hotel provides wireless connection. Please use the username and password provided on a sticker in your room.

AIR-CONDITIONING

The air conditioning in your room should be off when room or balcony doors or windows are open. Please be considerate of the environment by minimising energy consumption.

Electricity is 220V.

SAFETY DEPOSIT BOXES

Your accommodation is equipped with a safety box within the cupboard. We encourage the use of this complimentary service. The hotel is not liable in the case of theft or loss.

BATHROOM

Please use the bin provided for used toilet paper and other sanitary waste.

Flushing toilet paper, sanitary products, etc. may cause blockage. During your stay please be considerate in your water usage. Water in Santorini is scant.

BEDDING

A blanket and extra pillows can be found in your cupboard. White towels are for room use only. All towels provided are to be used solely within the hotel premises.

MEDICAL ASSISTANCE

In the unfortunate event of a health problem, please let us know as soon as possible so that we can contact the island's Medical Services promptly. For out of hours emergencies, please call us on **+30 6948 744 996** (Voice, Viber, WhatsApp).

HOTEL POLICY

- Check-in between 15:00 - 23:00
- Check-out between 07:00 - 11:00. On the day of your departure, we would be most grateful if you could leave the room by 11:00. Staying in the room after 11:30 on the day of departure comes with an additional day's charge.
- Visits or business meetings are not to be held in the room. Please use the hotel's common areas instead.
- For damage or objection to service please report to the reception.
- For lost and found items please report at the reception.
- When not in the room please lock all windows, balcony doors and the room door.
- Pets are allowed on request. No extra charges.
- Accepted credit cards: Visa, Euro/MasterCard
- Please use the premises, equipment, and inventory carefully.
- Please be considerate to other guests' peace and relaxation by avoiding making noise in the room or in the hallway at all times.